

Let's go 'swap and go'

Returnr have a swap cup system that will save your cafe waste and costs

Details of Council's support and the swap cup system

Cups that Council will provide to the cafe	Approx 20 cups (\$100 credit for cafe to obtain cups from Returnr at \$5 deposit per cup) + 3 months partner fee paid (\$144 covers support and redistribution where required)
Additional set up costs for cafe	20 cups (\$100 + GST deposit) 40 reusable silicone lids for \$41.16 + GST (recoup cost when selling lids rrp. \$5.85) and/or 50 x cardboard lids for \$4.90 + GST
Additional fees during the three-month trial	If extra cups are required due to high demand, the recommended order is 60 x 8oz, 50 x 12oz or 40 x 16oz cups (or smaller quantities can be supplied with handling fee)
Ongoing fees for retailer beyond the three months	\$48/month
Return on Investment (based on 15c per lid and cup and \$146 investment) i. 50 uses per day ii. 200 uses per day	i. Less than 3 weeks ii. Less than 1 week
How do customers get a cup?	Customer pays \$6 deposit. They can return and receive a refund at any time. Customer may need to purchase a silicone lid or use a cardboard lid (provided free to customer).
Returnr provide the following to retailer: • Signage • Support • Extra cups required	POS signage sent to all partners with the first order. Support is available ongoing. Also, check out Instagram for more materials: @returnr Extra cups can be ordered via text or email. Stock orders generally processed same day.
If too many cups from other cafes are brought back to café	Cups can be sent to Returnr for redistribution. Returnr cups will be credited (as long as minimum 20 cups remain in stock).
If cups are chipped or broken	If a vessel is damaged to the point of being unusable, unsafe or unhygienic, Returnr will refund the returned product and recycle.
If café decides to leave the program after three months	Return Council sponsored cups to Council's Waste Education team. Cafe to return extra purchased cups to Returnr for refund.
Cups saved from landfill per year i. 50 uses per day ii. 200 uses per day	i. 18,250 cups or 6 cubic metres ii. 73,000 cups or 24 cubic metres

Let's go 'swap and go'! Are you ready to go with Returnr?

Complete the Expression of Interest form on Council's website and list Returnr as your number one preference.

#SwapForGood

Contact us at SwapForGood@northernbeaches.nsw.gov.au

Information correct as of October 2020



northern
beaches
council