

NOTES

SUSTAINABLE TRANSPORT STRATEGIC REFERENCE GROUP MEETING

held in the Flannel Flower Room, Civic Centre, Dee Why on

THURSDAY 23 FEBRUARY 2017

northernbeaches.nsw.gov.au

23 FEBRUARY 2017

Notes of the Sustainable Transport Strategic Reference Group Meeting held on Thursday 23 February 2017 in the Flannel Flower Room, Civic Centre, Dee Why Commencing at 5.04pm

ATTENDANCE:

To Committee Members

Cathy Griffin (Chair)	Environment Local Representative Committee
Barbara Bice	Ability Links, Settlement Services International
Rebecca Bourcier Resident – Narrabeen Ward	
Kelly Munroe Transport for NSW	
Rob Smerdon Transport for NSW	
Angela Doolan	Easylink Community Services Limited (Easy Transport)
Anne Grunseit Resident – Curl Curl Ward	
Matthew Jessup Resident – Frenchs Forest Ward	
Gareth Jones Avalon Palm Beach Business Chamber	
David Morrisey Resident – Curl Curl Ward	
Michael Moulds	Resident – Frenchs Forest Ward
David Owen	CABPRA
Francie Rigg	Manly Community Forum
Michelle Washington	Resident – Manly Ward

Council Officer Contacts

Andrew Davies	Executive Manager Transport & Urban
Annie Lang	Administration Officer Governance
Louise Hardy	Community Engagement Officer
Steve Watson	Road Assets Manager
Jack Gelabert	Engineering Intern

Quorum

Majority of members (excluding vacant positions)

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1.0 APOLOGIES

The apologies from Scott Brown, Frank Peylaire, Bradley Martin and Megan Bridge be noted. Kelly Munroe and Rob Smerdon attended as an alternate delegate on behalf of Transport for NSW.

2.0 DECLARATION OF PECUNIARY AND CONFLICTS OF INTEREST

Nil

3.0 CONFIRMATION OF NOTES OF PREVIOUS MEETINGS

3.1 NOTES OF SUSTAINABLE TRANSPORT STRATEGIC REFERENCE GROUP HELD 10 NOVEMBER 2016

DECISION

That the Notes of the Sustainable Transport Strategic Reference Group held 10 November 2016, copies of which were previously circulated to all Members, are hereby confirmed as a true and correct record of the proceedings of that meeting.

4.0 AGENDA ITEMS

4.1 COMMUNITY STRATEGIC PLAN DEVELOPMENT WORK – LOUISE HARDY

DISCUSSION

Louise Hardy, Research Officer discussed the Community Strategic Plan (CSP) and gave a presentation (Attachment 1) on the development work done so far.

Members participated in a workshop to consider the goals and strategic considerations and to suggest any additional goals that should be considered.

DECISION

That the Sustainable Transport Strategic Reference Group participate in a workshop to assist in the development of the Community Strategic Plan.

4.2 B-LINE UPDATE – KELLY MUNROE

DISCUSSION

Rob Smerdon, Transport for NSW presented on this item (Attachment 2).

The following points were discussed:

- Although Commuter Carparks are not large enough to accommodate all people using public transport it does however take the pressure off surrounding streets.
- Any updates regarding services north of Mona Vale will come when the service plan is released, this will definitely be before October.

- Transport for NSW is looking at who is using the T3 lanes and are aware that people do use these lanes illegally.
- It is hoped that with an improved bus service this will encourage people to use public transport over driving.
- There has been no announcement to who will be operating the B-Line buses.
- The B-Line buses are not stand alone and are a part of an integrated system.

The final stop for the B-Line in the City will be Wynyard and it will take the same loop as buses now do to go back north.

4.3 UPDATE ON NORTHERN BEACHES HOSPITAL ROADWORKS – STEVE WATSON

Steve Watson presented on this item (Attachment 3).

The following points were discussed:

- The Committee suggested that where there is the current structure plan and it is assumed that the area will be demolished, there be plans put in place to buy back some of the land to make a a cycle path or shared pathway.
- The inclusion of cycle paths to RMS roads is the responsibility of RMS if it is already in the Bike Plan.
- Transport for NSW will release a bus service plan which will show how people will get to and from the Northern Beaches Hospital. Connecting services will also be addressed in the plan.
- As the new services are implemented there will be Transport for NSW staff on site educating and assisting people.
- Council is looking to create the position Transport Planning Project Manager that would report directly to the Deputy General Manager of Environmental and Infrastructure to work with RMS and Transport for NSW
- It was agreed by the Committee that Council staff within different departments need to be more collaborative for future projects. Council is already working towards staff from Transport and Urban to be more involved in the early stages with Planning.

4.4 CONNECTING THE NORTHERN BEACHES – STEVE WATSON

DISCUSSION

Steve Watson presented on this item (Attachment 4).

The following points were discussed:

• Council needs to assess the value of certain public assets and evaluate whether some street parking can be replaced with wider footpaths giving way for a cycle path and pedestrian walkway. Some roads proposed were Allambie Road and Aquatic Drive, on these particular roads it is mainly trailers parked.

- Council is looking at parking in a sustainable holistic way.
- The funds have already been allocated for the new paths through the Grant Council received for Connecting the Northern Beaches.
- Confirmation is needed for off road cycle path and shared path as these are very different things.

4.5 SCOPING OF NORTHERN BEACHES ACTIVE AND SUSTAINABLE TRANSPORT STRATEGY – LOUISE HARDY

DISCUSSION

Louise Hardy presented on this item.

NORTHERN BEACHES

COUNCIL

Members participated in a workshop to identify their priority issues that concern them to set the foundations for a new waste strategy. Members restated the need to include measures and targets when setting a new waste strategy.

DECISION

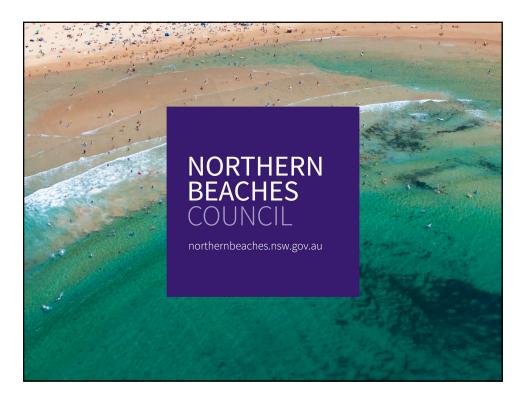
Members agreed to take the handout (Attachment 5) and work on their ideal Active and Sustainable Transport Strategy in their own time and send it back to <u>Louise.Hardy@northernbeaches.nsw.gov.au</u> by 23 March 2017. This will then be presented at the next meeting.

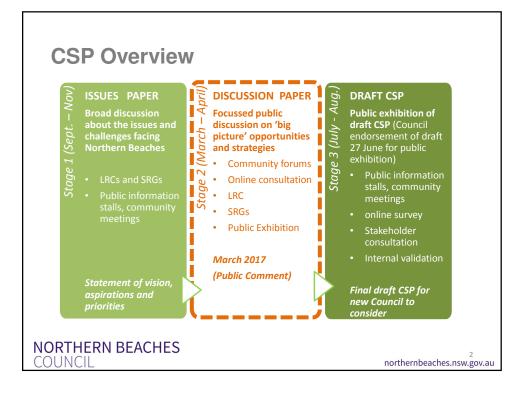
NEXT MEETING

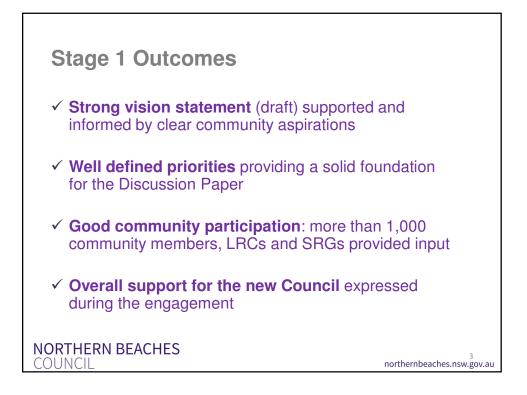
27 April 2017

The meeting concluded at 7.17

This is the final page of the Notes comprising 5 pages numbered 5 to 5 of the Sustainable Transport Strategic Reference Group meeting held on Thursday 23 February 2017 and confirmed on Thursday 27 April 2017









Priority areas	Comments (N=2467)	By Theme
Environment Management & Protection (incl. climate change, natural hazards & biodiversity)	16%	Environment or 46%
Clean Environment	4%	
Planning for Future communities Built Environment interactions	26%	
Open space & Diverse recreation Arts/culture/creative activities & spaces Community, health, well being & safety	7% 6% 7%	Social or 20%
Transport, Infrastructure & Connectivity	20%	Economic or 34%
Economic Development (diversity, innovation & growth, local employment & education, tourism and visitors)	14%	010470

Discussion Paper: Purpose and objectives

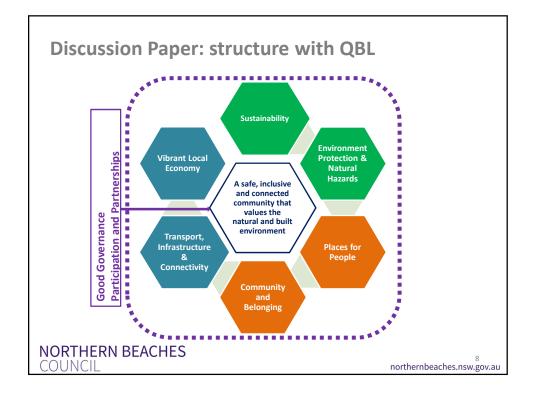
The purpose of the Discussion Paper is to inform discussions with the community on how to work toward their vision

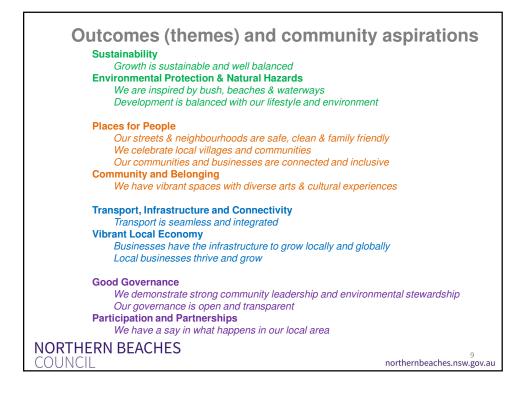
- To reflect back what we have heard is important to the community (confirm vision and aspirations)
- To identify goals and strategies
- To facilitate open and constructive dialogue on 'the big picture' and on balances
- To consider interrelationships between issues
- To consider the policy context and trends

NORTHERN BEACHES COUNCIL

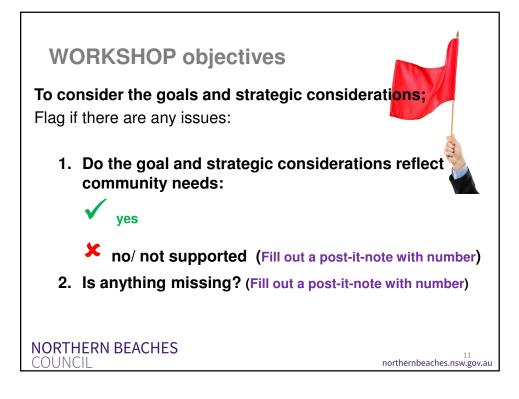
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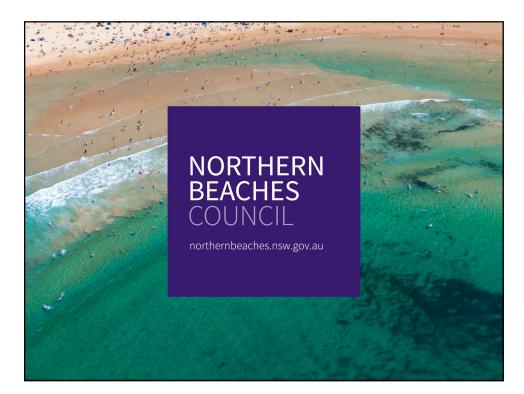
Community Priorities from consultation	Discussion Paper: Themes
 Environment Management & Protection (incl. natural hazards, climate change, bushland & biodiversity) 	1. Environmental sustainability
Clean Environment	2. Natural Values
 Population growth, development & infrastructure Housing Affordability 	3. Places for People
 Open space & Diverse recreation Arts/culture/creative activities & spaces Community Connectedness Health, Well Being, Safety 	4. Community and Belonging
 Transport & connectivity Traffic, roads and congestion 	5. Integrated Transport Planning
Economic Development	6. Vibrant Local Economy
LeadershipTransparencyAccountability	7. Good Governance
Local area representation	8. Participation and Partnerships
OUNCIL	northernbeaches.nsw.gov











Vision			
SHOROC Too Good to Waste	Vision to 2021: Lead and support our community to avoid, reuse, recycle and recover valuable waste resources		
Manly Zero Waste Strategy	Aim: Develop and promote a set of actions and tasks designed to guide the Manly community towards the goal of Zero Waste; addressing both through waste generation and waste disposal		
City of Sydney Interim Waste Strategy	Aim: Ensure that people of the City can responsibly manage their waste- by providing targeted systems, infrastructure and support for improving access at each level of the waste hierarchy		
ORTHERN BEACHES			



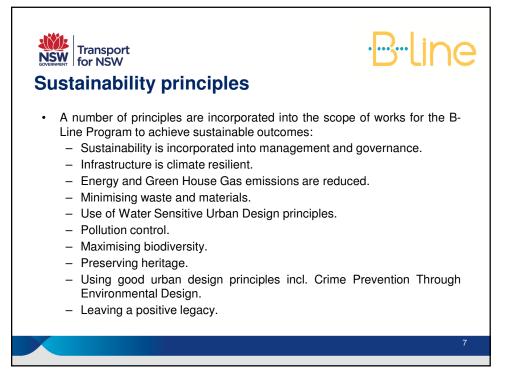


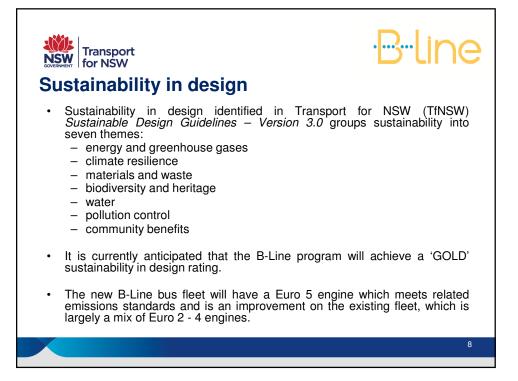








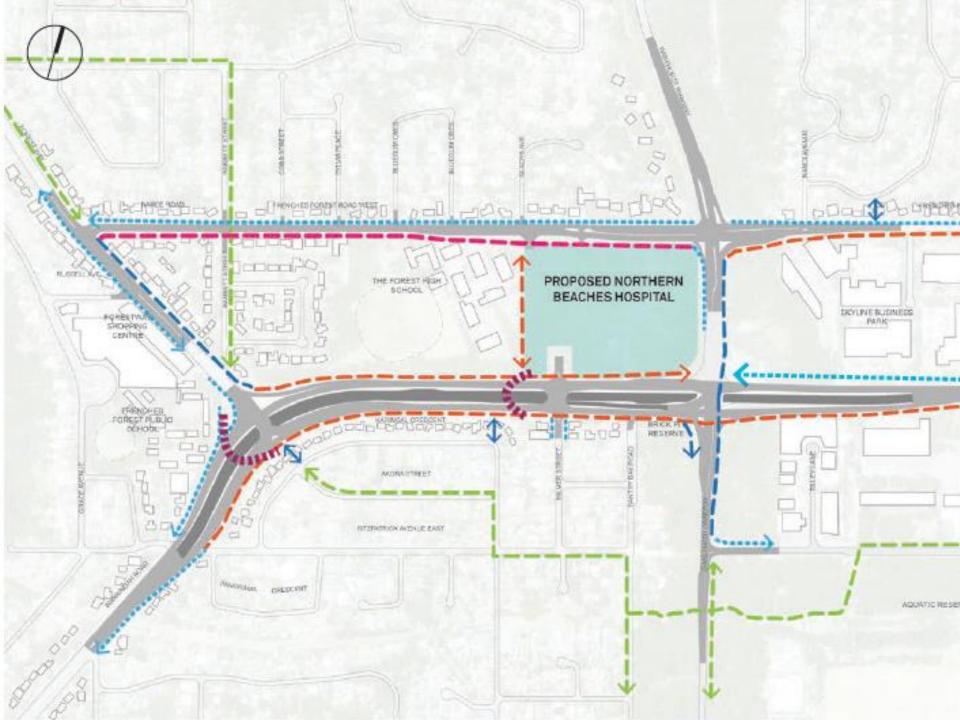






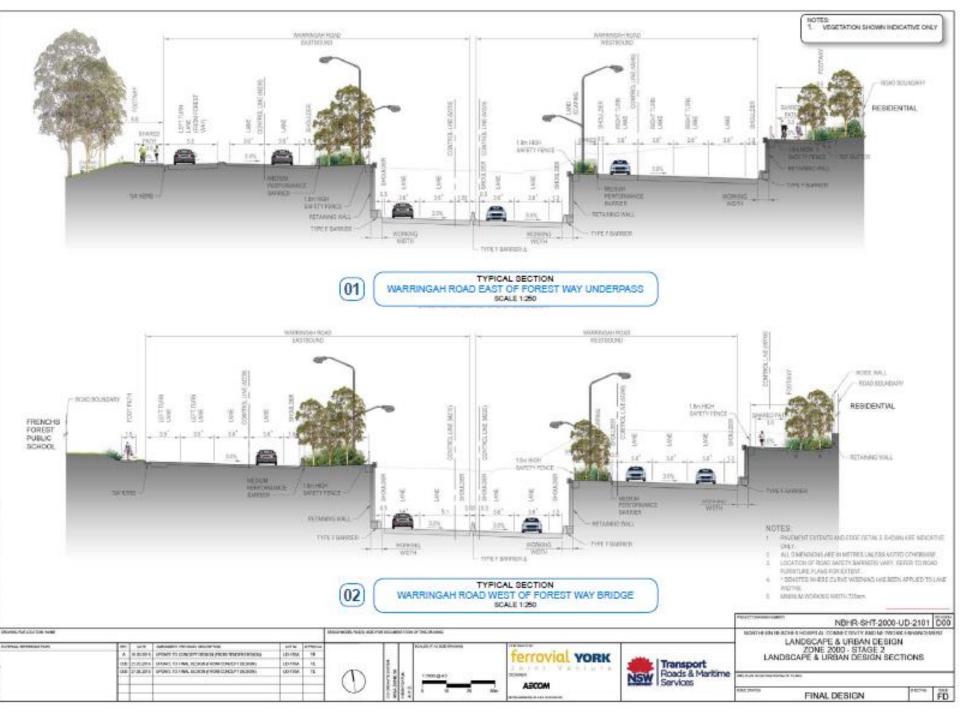


NB Hospital Connectivity and Network Enhancement Roadworks











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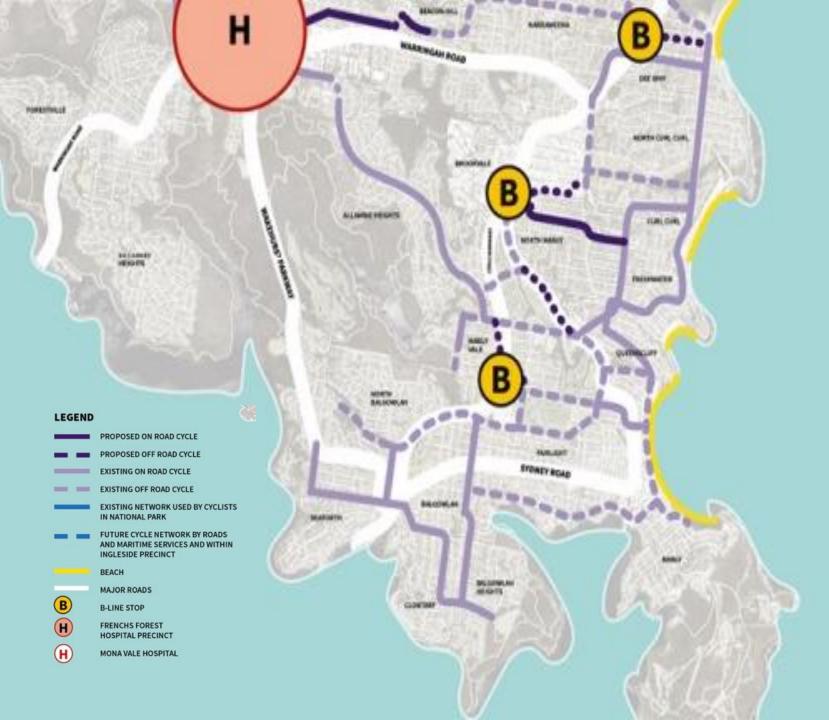
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Palm Beach

PROPOSED COASTAL WALKWAY AND MAJOR INVESTMENTS

Palm Beach Walkway - Barrenjoey Road

- Pedestrian connectivity and safety between Palm Beach Wharf and Governor Phillip Park
- Quality, landmark infrastructure which includes a cantilevered walkway and landscape to maintain the natural beauty of the area and protect tourism values.

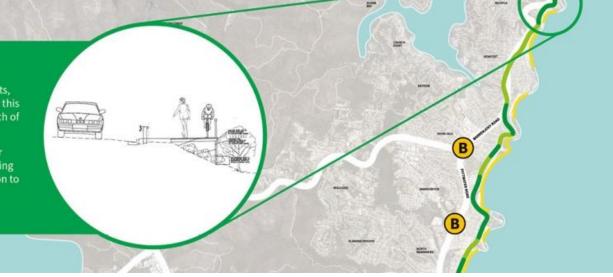
\$1.83 million

Bilgola Bends

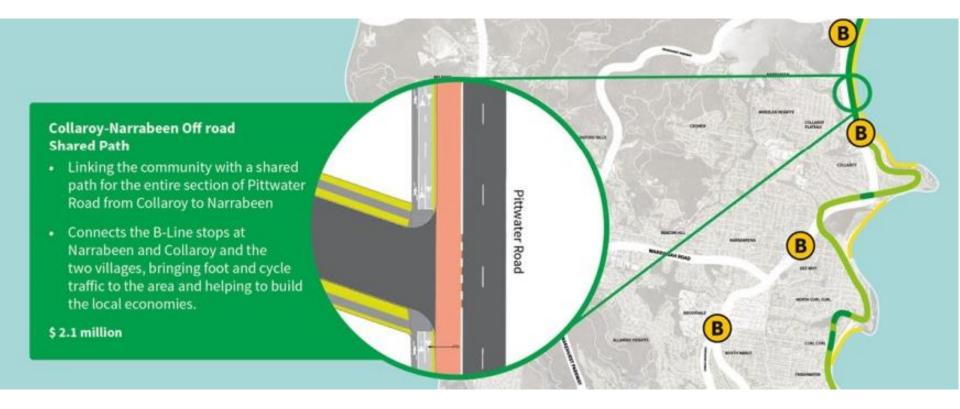


- A significant investment to improve road safety for cyclists, motorists and pedestrians on this notoriously challenging stretch of Barrenjoey Road
- A shared path will provide our community and tourists walking and cycling access from Avalon to Newport.

\$3.19 million



Collaroy to Narrabeen – Shared path



Highlights

- Connecting our community through linkages with existing public transport connections, the B-Line and Northern Beaches Hospital
- 36 km of continuous all-weather coastal walkways from Palm Beach to Manly
 - Including 8km of new footpaths, boardwalks and stairs
 - New footpaths and tracks, including the Palm Beach Walkway from Palm Beach Ferry to Beach Road
- 30 km of new cycleways connecting northsouth and east-west across the Local Government Area
 - Including 10km of new off-road shared paths, 20km designated as on-road routes, connecting to the existing network
 - New shared paths including around Bilgola Bends and from Collaroy to Narrabeen.

	Stronger Community Funds	Transport for NSW funding for B-line Active Transport	TOTAL
Walking	\$6.39m	\$0.5m	\$6.89m
Cycling	\$2.61m	\$8.67m	\$11.28m
Total	\$9.0m	\$9.17m	\$18.17m

Proposed Timeline

Stage One: Completion by October 2017

Stage Two: January 2019

Former Pittwater	Former Warringah	Former Manly
 Former Pittwater 1 Integration: Design Places for people a) Optimize space and land-use in Town Centre by responding to daytime and night-time economy demands and offering greater shared-access to transport choice and the ability to use Active Travel to connect to key destinations. b) Design attractive Active Travel linkages in the Town Centre and Villages that appeal to people walking and cycling to public transport nodes, local shops, schools, parks and reserves. c) Develop an Active Travel network that provides connections to Town Centre and Villages and reduces short-trips by car to those destinations. 	 Former Warringah Principle 2 – Increased Integration 2.1 Focus New Development near Sustainable Transport Options Focus more intensive commercial, residential and mixed-use development in the most accessible and connected locations close to public transport services. Sustainable transport links to key destination nodes beyond the boundaries of the LGA should be enhanced for people that work and visit places beyond the LGA or for people that live and work in other areas to access destinations in the LGA. 2.2 Better Design a) Ensure the design of streets and land uses reflects the needs of people walking and bicycle riding including the linking of these to public transport services and other public and open spaces including parks, playgrounds, schools and eating precincts. b) Use connections between walking, bicycle riding and public transport routes to deliver improved transport interchanges, enhance the public realm and create people places in coordination with key partners. c) Implement walking infrastructure improvements through an area based approach centred in and around destinations. 2.3 Discourage Car Use Discourage car use and longer term parking in the most accessible and connected areas and locations in the LGA. 	 Relevant Community Value Strategic Plan 'Beyond 202 A sustainable environme Accessible places (active Connected and involved Relevant Goals (Environm Plan 'Beyond 2026') Reduction in greenhouss In relation to Manly Sustain (p.26) to 'pursue integrated period existing services in line with Identified targets in this regation to the service of the
	Principle 5 - Reducing Transport Inequality	Management actions under implementation of the Manly routes where demand warra checked to ensure they acco where practical. Relevant Goals (Economic
	more people live closer to local jobs and have better and more affordable	'Beyond 2026')
	 daily travel options 5.1 Reduce proportion of population outside these distance thresholds Reductions can be achieved by expanding the network of public transport and by improving the accessibility of existing stops. 	 Improving Sustainable include: increased proportions of transport, bicycle or wall extent of kms dedicated
	5.2 Reducing the distances people need to access employment and services	over timelevel of satisfaction im

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tive travel for seniors?)

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Ainability Strategy 2006, Visions and Goals d public transport in the sub-region and improve th the SHOROC Regional Transport Policy'. gard related to declining private car use and job IOROC area.

Communities Program' (B1.4 p.31) included

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nic) (p43 Manly Community Strategic Plan

le transport options. Measures of progress

of population that travel to work on public valked to work

ed to walking and cycling trails and changes

improvements achieved incl public transport

		Planning policies need to encourage local employment and future housing near existing public transport services and employment hubs.	connections reduced
 2 Prioritisation: Assess to deliver assurance Focus Active Travel infrastructure and capital works priorities in accordance with legislative standards and regulations. Apply Active Travel Impact Assessment to prioritise works and ensure the delivery of projects are assured to standard. Review Active Travel Impact Assessment on an ongoing basis to ensure best practice and the capture of needs are considered. 3 Innovation: Partner and Promote a) Raise the profile of Active Travel across the community, particularly with local schools and businesses in Town Centre and Villages by promoting the benefits of changed travel choices. b) Continue to partner with regional and state agencies to ensure that areas of growth are accessible by public transport. c) Facilitate access to both face-to-face and web-based information and resources of Active Travel to increase public participation and engage the community. 		Principle 1 - Ensure Priority Sustainable transport mode hierarchy: Walking Bicycle Riding Public Transport Freight Multiple-Occupancy Vehicles Single-Occupancy Vehicles 1.1 Walking and Bike Networks Develop walking and bike riding networks that link key destinations within the LGA and create frameworks for strategic improvements that prioritise travelling by walking and bike riding. 1.2 Improve Directness of Sustainable Travel Improve the directness of travel for walking, bike riding and public transport modes by working to reduce the physical barriers to their	 In relation to Manly Surfing Vision Statement is 'A Movi around' in which the stated sustainable transport that m effects, and improved access follows: Integrating sustainable to public transport whilst m Maintaining efficient and
		 movement consistent with the road user hierarchy. Principle 4 - Raise Profile and Awareness of Sustainable Transport 4.1 Advocacy Advocate and collaborate with key partners, including State Government, to influence decision making and secure sufficient funding in order to encourage growing numbers of people to walk, ride or catch public transport. 4.2 Raise Awareness Increase the community's level of awareness of the benefit in choosing to travel by walking, bicycle riding or catching public transport over using a private vehicle. Influence the community's decisions to travel via sustainable transport by providing appropriate support, information and skill development. 4.3 Monitor and Measure Strengthen the information base to measure changes and trends to provide enhanced understanding of issues relating to sustainable transport. 	A well governed Manl decision-making in pa (extracted from Manly 2025') Work in partnership wit Efficient use of Council Advocate to State and
	Reduce speed limits in an specific area-based approach that in turn limits the increase of harm to active travellers and increases shared areas.	 Principle 3 – Improve Safety and Accessibility 3.1 Maintain Infrastructure Ensure the walking and bike riding network of routes are well maintained 	 Relevant Goals (Social) (p 'Beyond 2026') A connected, involved a

ing the Future 2006, one of the 6 visions of this oving Manly – transport, access and getting ed opportunities are to 'facilitate the use of at minimise negative social and environmental access'. The stated challenges of this vision are as

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(p37 Manly Community Strategic Plan

and safe community...

b) c)	Build to width and create paths that enable and encourage shared use of both cycling and walking. Provide lighting infrastructure and natural shading along routes to increase connectedness and comfort.	 in accordance with the latest standards. 3.2 Increase Safety Address safety issues and the perceptions of safety within the urban environment that act as barriers to people choosing to walk, ride or catch public transport. 3.3 Partnerships Work with Council's key partners to ensure that streets and public transport stops are accessible by all people. 	•	∘ A sust	promote healthy particularly cond numerous oppore maintain and su amenities more culturally v for work, employ sustainable tran tainable, protected
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- vibrant
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Former Pittwater Guiding Principles – Source: DRAFT Pittwater Active Travel Strategy, 2016-2021

1 Integration: Design Places for people

- a) Optimize space and land-use in Town Centre by responding to daytime and nighttime economy demands and offering greater shared-access to transport choice and the ability to use Active Travel to connect to key destinations.
- b) Design attractive Active Travel linkages in the Town Centre and Villages that appeal to people walking and cycling to public transport nodes, local shops, schools, parks and reserves.
- c) Develop an Active Travel network that provides connections to Town Centre and Villages and reduces short-trips by car to those destinations.

2 Prioritisation: Assess to deliver assurance

- a) Focus Active Travel infrastructure and capital works priorities in accordance with legislative standards and regulations.
- b) Apply Active Travel Impact Assessment to prioritise works and ensure the delivery of projects are assured to standard.
- c) Review Active Travel Impact Assessment on an ongoing basis to ensure best practice and the capture of needs are considered.

3 Innovation: Partner and Promote

- Raise the profile of Active Travel across the community, particularly with local schools and businesses in Town Centre and Villages by promoting the benefits of changed travel choices.
- b) Continue to partner with regional and state agencies to ensure that areas of growth are accessible by public transport.
- c) Facilitate access to both face-to-face and web-based information and resources of Active Travel to increase public participation and engage the community.

4 Ensuring: safe access and linkages

- a) Reduce speed limits in an specific area-based approach that in turn limits the increase of harm to active travellers and increases shared areas.
- b) Build to width and create paths that enable and encourage shared use of both cycling and walking.
- c) Provide lighting infrastructure and natural shading along routes to increase connectedness and comfort.

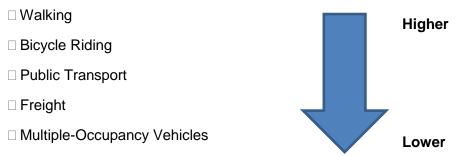
Goal 1 Connect people to place: create a linked network accessible to walking and cycling

- Goal 2 Promote cultural change: demonstrate the benefits of changed travel choices
- Goal 3 Build facilities and infrastructure: Enhance and encourage a walking and cycling lifestyle
- Goal 4 Integrate practice: priorities shared objectives to secure future sustainable outcomes

Former Warringah Guiding Principles – Source Sustainable Transport Strategy, August 2013

1 Ensure Priority

The Council will give preference to, and right of way to sustainable transport modes in terms of allocating time, space and facilities, guided by Council's transport user hierarchy. In managing and developing a safe and well-connected transport network, Council will give priority to transport modes in the following hierarchy:



□ Single-Occupancy Vehicles

The user hierarchy below assigns priority in design and management of a corridor to pedestrians first followed by consideration of other user modes in order to ensure that all modes that may be present are served in a balanced way. The view is that all users are important and the vulnerability of pedestrians and cyclists requires that their needs be considered early in any design or management decision. This is not to imply that all modes be catered for in all corridor sections and does not mean that pedestrians will always have a higher priority than other modes.

1.1 Walking and Bike Networks

Develop walking and bike riding networks that link key destinations within the LGA and create frameworks for strategic improvements that prioritise travelling by walking and bike riding.

1.2 Improve Directness of Sustainable Travel

Improve the directness of travel for walking, bike riding and public transport modes by working to reduce the physical barriers to their movement consistent with the road user hierarchy.

2 Increased Integration

The Council will strive to achieve an LGA where places are interlinked through walking, bike riding and public transport routes that are efficient, direct, attractive and competitive.

2.1 Focus New Development near Sustainable Transport Options

Focus more intensive commercial, residential and mixed-use development in the most accessible and connected locations close to public transport services. Sustainable transport links to key destination nodes beyond the boundaries of the LGA should be enhanced for people that work and visit places beyond the LGA or for people that live and work in other areas to access destinations in the LGA.

2.2 Better Design

- a) Ensure the design of streets and land uses reflects the needs of people walking and bicycle riding including the linking of these to public transport services and other public and open spaces including parks, playgrounds, schools and eating precincts.
- b) Use connections between walking, bicycle riding and public transport routes to deliver improved transport interchanges, enhance the public realm and create people places in coordination with key partners.
- c) Implement walking infrastructure improvements through an area based approach centred in and around destinations.

2.3 Discourage Car Use

Discourage car use and longer term parking in the most accessible and connected areas and locations in the LGA.

3 Improve Safety and Accessibility

Provide conditions which allow people of all abilities to feel safer using our streets and sustainable transport options.

3.1 Maintain Infrastructure

Ensure the walking and bike riding network of routes are well maintained in accordance with the latest standards.

3.2 Increase Safety

Address safety issues and the perceptions of safety within the urban environment that act as barriers to people choosing to walk, ride or catch public transport.

3.3 Partnerships

Work with Council's key partners to ensure that streets and public transport stops are accessible by all people.

4 Raise Profile and Awareness of Sustainable Transport

Strive to raise the profile of walking, bicycle riding and public transport and the benefits of these transport modes through the provision of information, facilities and active promotion to drive change in travel behaviour.

4.1 Advocacy

Advocate and collaborate with key partners, including State Government, to influence decision making and secure sufficient funding in order to encourage growing numbers of people to walk, ride or catch public transport.

4.2 Raise Awareness

Increase the community's level of awareness of the benefit in choosing to travel by walking, bicycle riding or catching public transport over using a private vehicle. Influence the community's decisions to travel via sustainable transport by providing appropriate support, information and skill development.

4.3 Monitor and Measure

Strengthen the information base to measure changes and trends to provide enhanced understanding of issues relating to sustainable transport.

5 Reducing Transport Inequality

Addressing transport inequality is not only a matter of providing more frequent public transport services – it also means getting the right transport and other conditions in place so that more people live closer to local jobs and have better and more affordable daily travel options.

5.1 Reduce proportion of population outside these distance thresholds.

Reductions can be achieved by expanding the network of public transport and by improving the accessibility of existing stops.

5.2 Reducing the distances people need to access employment and services.

Planning policies need to encourage local employment and future housing near existing public transport services and employment hubs.

Former Manly Council – Source Manly Council 2026 Community Strategic Plan (which was drafted and endorsed by Council in April 2016, but not adopted, owing to Council merger on 12 May)

In drawing on the Manly Community Strategic Plan 'Beyond 2026' in relation to Active Travel I note that at p23 (Existing Plans and Strategies) it makes reference to other relevant documents as follows:

• SHOROC Shaping our Sustainable Future 2011 (incl former Pittwater & Warringah)

• Manly Surfing the Future 2006

In relation to **Manly Surfing the Future 2006**, one of the 6 visions of this Vision Statement is 'A Moving Manly – transport, access and getting around' in which the stated opportunities are to 'facilitate the use of sustainable transport that minimise negative social and environmental effects, and improved access'. The stated challenges of this vision are as follows:

- Integrating sustainable transport options such as walking, cycling and public transport whilst minimising private motor vehicle use.
- Maintaining efficient and reliable public transport

• Manly Sustainability Strategy 2006

In relation to Manly Sustainability Strategy 2006, Visions and Goals (p.26) to 'pursue integrated public transport in the sub-region and improve existing services in line with the SHOROC Regional Transport Policy'. Identified targets in this regard related to declining private car use and job containment within the SHOROC area.

The 'Sustaining Healthy Communities Program' (B1.4 p.31) included planning actions for:

- commissioning a comprehensive study into the range of recreational opportunities provided and needs of all residents
- continued work on the walking trail system in Council open space and adjacent National Parks inviting the community and tourists to appreciate the natural area.
- Creation of Living Streets with the emphasis on suitably for people, wheelchairs, mobility scooters& cyclists rather than vehicles to encourage walking, cycling, the use of public transport and socializing amongst residents.'
- planning at all levels to consider the needs of the community to improve access to all recreational facilities.

Management actions under this strategy saw work towards full implementation of the Manly Bicycle Plan (1999) together with additional routes where demand warranted. Work programs for footpaths were checked to ensure they accommodate shared bike /pedestrian access where practical.

Relevant Community Values for Manly (p34)

- A sustainable environment and economy
- Accessible places (active travel for seniors?)
- Connected and involved local community that is culturally vibrant

Relevant Goals (Social) (p37)

• A connected, involved and safe community...

- promote healthy and active Manly community "a place that is particularly conducive to healthy and active lifestyles, with numerous opportunities for recreation and leisure"
- o maintain and support connected neighbourhoods and amenities
- o more culturally vibrant
- viable for work, employment and infrastructure
 - o sustainable transport options
- A sustainable, protected and well managed natural and built environment

Relevant Goals (Economic) (p43)

- Improving.. Sustainable transport options. Measures of progress include:
 - increased proportions of population that travel to work on public transport, bicycle or walked to work
 - o extent of kms dedicated to walking and cycling trails and changes over time
 - level of satisfaction... improvements achieved incl public transport connections... reduced accidents

Relevant Goals (Environmental) (p51)

• Reduction in greenhouse gases