











Sydney North Shore and Beaches Partners in Recovery (PIR) Program

Overview for Pittwater Connecting Communities Committee Laurie Bassett, Manager -Partners in Recovery

What is PIR?

▶ PIR has 2 major aims:

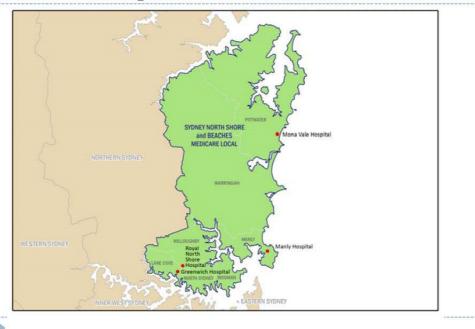
- Supporting INDIVIDUALS experiencing severe and persistent mental health conditions, their families, and their support networks, to access holistic support, when and where they need it.
- Creating and supporting SYSTEMS that work together to respond collectively to the needs of people with severe and persistent mental health conditions.

PIR Objectives

The ultimate objective of PIR is to improve the system response to, and outcomes for, people with severe and persistent mental illness who have complex needs by:

- 1. Providing coordination of supports and services to deliver support individually tailored to the person's needs
- 2. Building better links between various support organisations
- Improving referral pathways between services to provide access to a full range of services
- Promoting a community based recovery model to underpin all support services

The PIR Region



What is a severe and persistent mental health condition?

• "The experience of persistent symptoms, significant functional impairment and psychosocial disability"

Or from a Consumer's definition:

"Severe mental illness is when your condition impacts on your right to a meaningful, dignified and purposeful place in society due to a continual reoccurrence of symptoms"

How will PIR work?



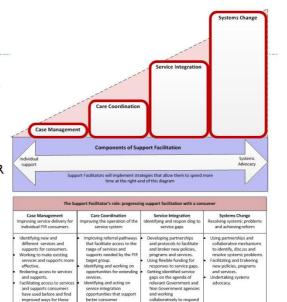
Support Facilitation

Will be provided to 505 people by:

- 1. Schizophrenia Fellowship NSW
- 2. New Horizons,
- 3. Uniting Care Mental Health.

Facilitators will work across the PIR area from host organisations and 3 hub sites:

- . Dee Why
- Mona Vale
- Willoughby



Opportunities

For Consumers and families:

- Focused approach to coordination of existing supports
- Single facilitator to minimise access confusion/complexity
- Capacity to access timely flexible funds to meet immediate needs
- Opportunities to shape the system through consultation and specific consumer and carer advisory roles

For the sector:

- Improved referral pathways and system level partnerships/MoUs
- Capacity to support individuals holistically through shared support models and flexible funding
- Sector training and development opportunities
- Funding to provide facilitator functions
- Opportunities to work together to build a better system of support

The Gaps we need to start working on...

- Housing and Accommodation
- Homelessness
- Community Transport
- Severe Social Isolation
- Lack of assertive outreach services
- Linkage with Physical Health system
- Access to narrative therapies
- Recovery and trauma informed service design and training
- Privacy and Confidentiality
- No wrong door culture
- Respite services and resources
- Access to information and service

Some initial success...

- Delivery of \$60k of blended mental health and recovery training to broader range of partners in region in 2014
- > Significant work in recovery and reconciliation for Australian First People in our community
- Partnerships and relationship developed outside of PIR
- Visited and presented to 150 services
- Access to 200 referrals of severe and complex nature
- ▶ 150 client accepted onto PIR in 2014
- Expansion of outreach work in community for isolated and marginalised
- Formation of regional Homelessness and Squalor and Hoarding task force
- Supporting Northern Beaches Recovery Forum in October
- Sponsoring access to online resource directories



For consumers, families and carers

1300 000 PIR 1300 000 747

For agencies

PIR 2 page tick and flick referral form







Place Management





Place Management Team

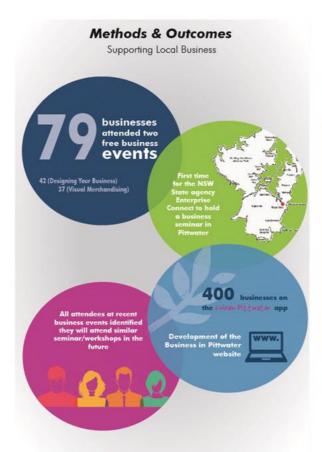




Framework for place management

Manage Engage Understand and · Recognising and • Formulate a clear Community document public resolving the strategic vision for engagement diverse and often place Relationship Test assumptions competing views of Action plans - quick Development Gather stakeholders wins Direct marketing Observational data Making effective and communication Set short - Long · Build evidence for use of available term directions for Capacity building resource allocation rescources centres Building Project Measure partnerships management performance and Undertsand Issues management monitor success priorities and solutions Stakeholder management Establish priorities

FITTWATER COUNCIL





PITTWATER COUNCIL

Methods & Outcomes

Events & Activation



Methods & Outcomes Urban Design & Study of Public Life





Outcomes Area





Future Directions Enliven-June - Dec 2014

After a very successful first 12 months and having achieved over 30' quick wins' Enliven has more great initiatives for the second half of 2014.

Immediate Priorities:

- Develop / build stronger relationships with Business Groups and Networks in Pittwater –
 facilitated by regular meetings with Chambers of commerce and conscious relationship
 development with large and small business locally.
- Supporting events that establish Pittwater as a destination and brand that is associated
 with high quality, interesting and stimulating events that reflect community interests and help
 stimulate the local economy.
- Promote events that are can assist Pittwater develop 'place' through the Enliven app, via social media and enliven and Pittwater Council web sites



ENIVER PITTWATER INVITE YOU TO ATTEND THE

MONA VALE LONG LUNCH 20 SEPTEMBER 2014

Pittwater Council is committed to creating places where the community want to live, work, play and shop. A growing local economy is critical to building a vibrant community. The Village Economies Summit is an exciting three day event for business and community to be held in Mona Vale from Thursday 18 - Saturday 20 September 2014.

Saturday 20 September - Mona Vale Long Lunch - Bungan Lane 11am to 4pm Don't miss the opportunity to participate in this fun community event to be held in Bungan Lane, Mona Vale - from 11am to 4pm - that will transform the village into a retail and entertainment

hub offering pedestrians the chance to access and experience the village in a pleasurable way.

For more information about the Enliven Mona Vale Long Lunch go to businessinpittwater.com.au or contact The Place Management Team at enliven@pittwater.nsw.gov.au, 02 9970 1111











19 SEPTEMBER 2014

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Friday 19 September - Village Economies Summit - Bayview Golf Club 8.30am to 5pm This one day business seminar will showcase Mona Vale to visitors outside the area and includes a series of talks on place making, tourism and creative industries from expert presenters as well as providing a great opportunity for business to network and promote their products and services.

For more information about the Village Economies Summit and ticket sales go to businessinpittwater.com.au or contact The Place Management Team at enliven@pittwater.nsw.gov.au, 02 9970 1111





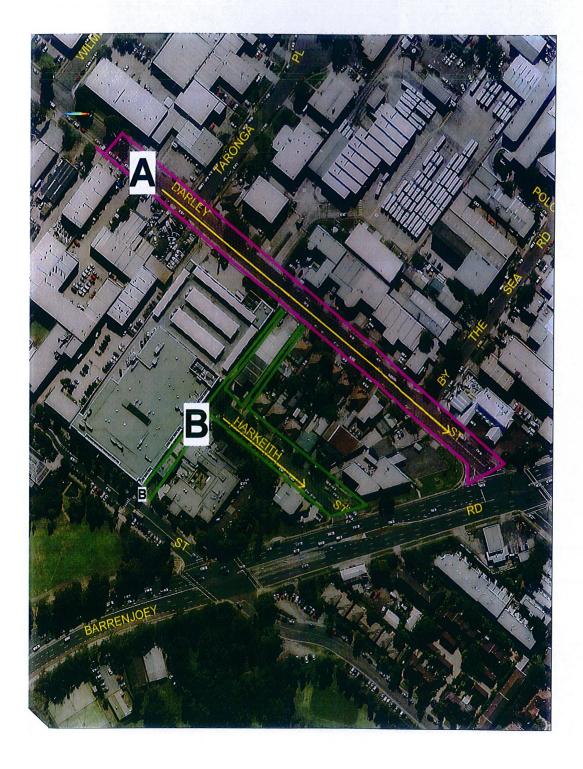




1 - DARLEY STREET PRECINCT

HUB A - Darley Street to Barrenjoey Road.

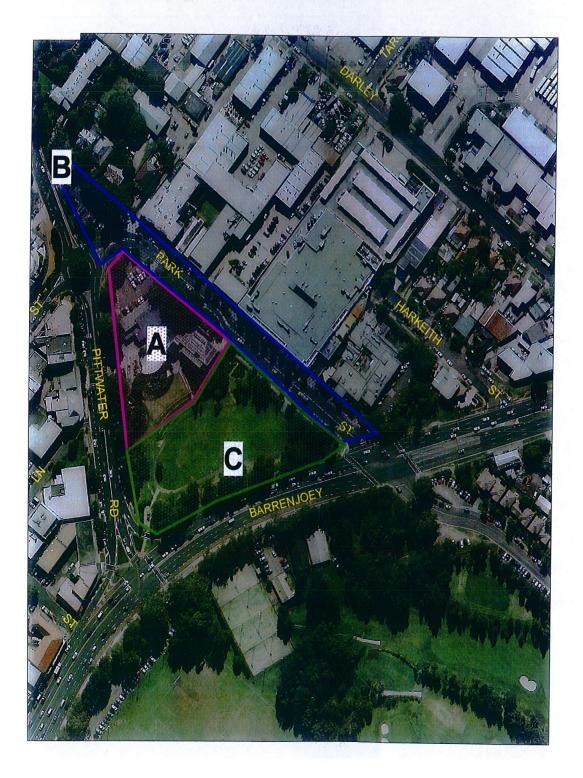
HUB B - Harkieth Street and pedestrian walkways to Darley St and including Mona Vale Hotel Walkway.





2 - PARK STREET PRECINCT

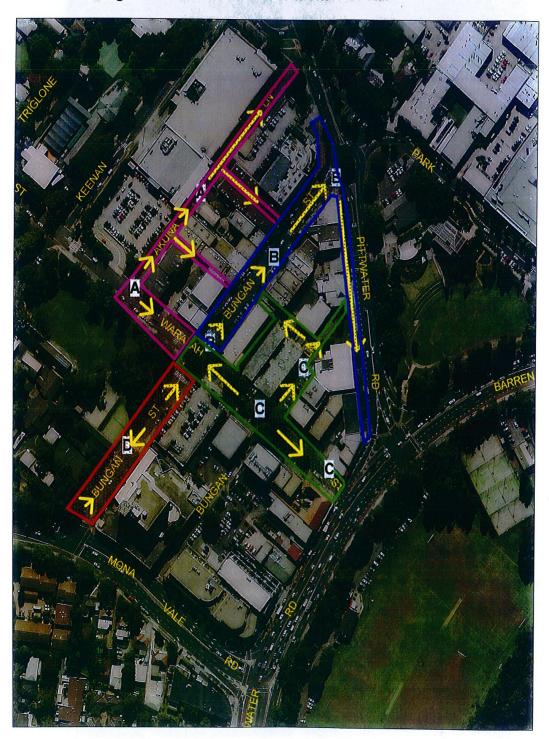
- HUB A Library, The Inch and walkway between library and community hall and carpark.
- HUB B Carpark at western end of Park Street and whole length of Park St (East).
- HUB C Village Park and surrounding footpath along Barrenjoey Road and Pittwater Road.





3 - UPPER MONA VALE PRECINCT

- HUB A Akuna Lane & Laneways adjoining Bungan Street & Akuna Lane and Waratah Street (West end).
- HUB B -Bungan Street (from Waratah St to Pittwater Rd) and along Pittwater Rd to Barrenjoey Rd.
- HUB C Waratah St (Eastern end) to Bungan St Bungan Lane from Waratah St to Pittwater Rd including Waratah Court.
- HUB D- Bungan St from Waratah St to Mona Vale Rd.

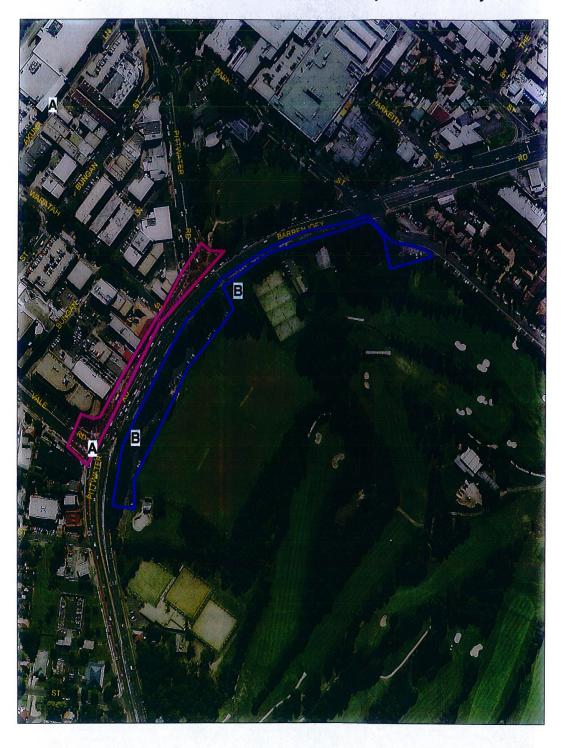


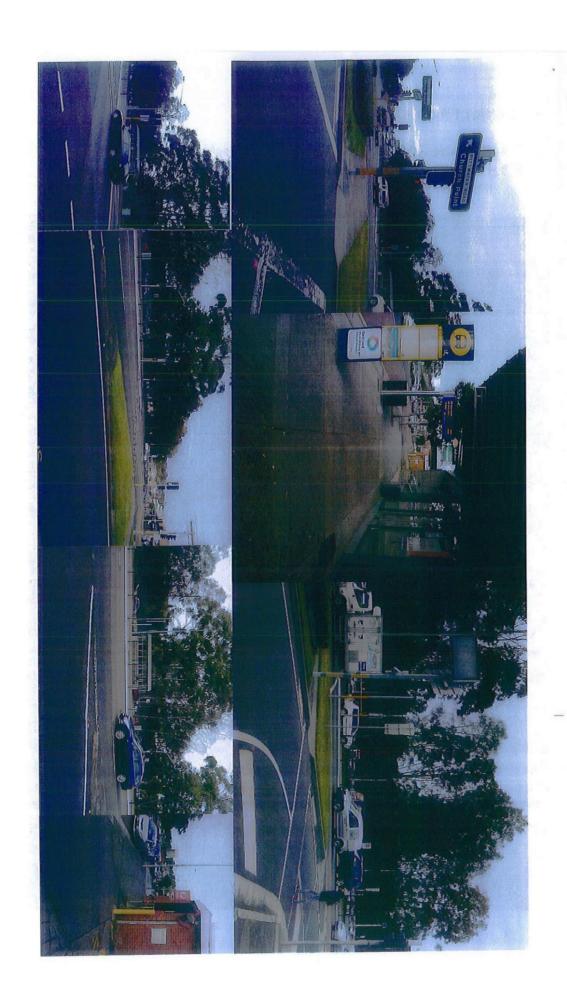


4 - TRANSIT PRECINCT

HUB A -Pittwater Rd from Mona Vale Rd to Pittwater Road footpath.

HUB B -Pittwater Rd and Barrenjoey Road to Beeby Park and including park and ride at Kitchener Park and bus stop south of Beeby Park.





Thank you for your time to assist Pittwater Council with this Place Planning Survey. This survey is intended to be used as a tool to assess how well this site is performing as a 'place'. The survey is to be completed at each of the four (4) **Precincts** identified on the attached map as 1, 2, 3, 4 and the 'activity hubs' within each precinct identified as A, B, C, D.

Please complete one survey per activity hub.

Each survey should only take about 3-5 minutes to complete at each activity hub. The information gathered in this survey is anonymous.

Please respond to the following	statements for this	'activity hub '

Best aspects of this	place (ම (what	things de	o you like	most about	this place?
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Aspects of this place that need improvement® (what things do you least like about this place?)

Instructions: For the following statements - please circle your response:

(If you do not feel a statement is relevant, leave the response blank) 1=strongly disagree 4= strongly agree A. Uses and Activities of this 'place' trongly disagree disagree Many different types of activities are 1 2 3 4 occurring in this place(What life is occurring here?) Activities are not just related to 'planned' 1 2 3 4 events There are 'choices' of things to do in this 1 2 3 4 There are many different kinds of people and different age groups that use this 1 2 3 4 place

1

2

3

4

Uses are easily visible and inviting for

pedestrians

(If you do not feel :	statement is relevant	leave the response blank)

В.	Comfort and Image of this ' place '		-		T 01
	기가 되었다. 그리는 1호를 1명을 받다는 생각	Strongly disagree	disagree	agree	Strongly agree
6.	It is attractive	1	2	3	4
7.	It is clean and free of litter/rubbish	1	2	3	4
8.	It is well maintained	1	2	3	4
9.	It feels safe	a buen all the ass	2	3	4
10	Users have a choice of places to sit or use, either in the sun or shade.	1	2	3	4
11	There is evidence of anti-social behaviour in this place (i.e. graffiti, signs of vandalism)	. 431 <u>0 38</u> 14 3 1 2 3 3 1 1 6 - 3 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	2	3	4
12	Vehicle speeds/and noise detract from pedestrian experience	77 (22)2 1 (33)	2	3	4
13	The scale of the surrounding buildings are overbearing for pedestrians.	1	2	3	4

(If you do not feel a statement is relevant, leave the response blank)

C.	Access and Linkages to and from this	s 'place'			
	•	Strongly disagree	disagree	agree	Strongly agree
14	People can easily walk to and through the place	1	2	3	4
15	There is good connectivity to other parts of Mona Vale from this location	1	2	3	4
16	Public transport and transport options are accessible from this place	1	2	3	4
17	This place is conducive to bike riding	1	2	3	4
18	Pedestrian crossings are well placed	1	2	3	4
19	There is adequate directional signage, maps and location information	1	2	3	4

(If you do not feel a statement is relevant, leave the response blank)

D.	Sociability of this 'place'	Strongly disagree	disagree	agree	Strongly agree
20	Pedestrians use this place by choice	1	2	3	4
21	You would bring people to this place	1	2	3	4
22	People appear friendly and comfortable in this place	1	2	3	4
23	There is a mix of ages and sexes	1	2	3	4
	There are people in groups	1	2	3	4
25	There are places for people to gather	1	2	3	4

Any other comments	you would like to make at	out this 'place':

Location: Pittwater Road and Barrenjoey Road to Beeby Park and including park and ride at Kitchener Park Location Code: Transit Hub 4 B please circle

Day survey conducted: Mon Tue Wed Thurs Fri Sat Sun Male / Age: Time survey conducted: (i.e. 5pm closest 30 mins) _____am / pm **Female**

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	place e (while thining	J GO YOU IING HIGE	ot about this place?

Aspects of this place that need improvement® (what things do you least like about this place?)

Instructions: For the following statements - please circle your response:

(If you do not feel a statement is relevant, leave the response blank)

1=strongly disagree 4= strongly agree

		Strongly disagree	disagree	agree	Strongly agree
1.	Many different types of activities are occurring in this place(what life is occurring here?)	1	2	3	4
2.	Activities are not just related to 'planned' events	1	2	3	4
3.	There are 'choices' of things to do in this place	1	2	3	4
4.	There are many different kinds of people and different age groups that use this place	1	2	3	4
5.	Uses are easily visible and inviting for pedestrians	1	2	3	4

(If you do not feel a statement is relevant, leave the response blank

B.	Comfort and Image of this ' place '				
	STATE OF THE STATE OF THE STATE	Strongly disagree	disagree	agree	Strongly agree
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Any other comments you would like to make about this 'place':