

### Introduction

BookMe is an online booking system developed by Hubworks to allow parents to book their children into Vacation Care programs.

To access BookMe:

1) Login to your HubHello account by typing in <u>https://hubhello.com/</u> on the address bar of your browser and click 'Login'. Enter your username and password to login to your account.

Your login details are sent to you by your service when you first enrol your child. If you have misplaced your login details, please contact our admin team (8495 5017 or vacationcare@northernbeaches.nsw.gov.au) and they can reissue them to you.

2) Click on the Love Heart icon at the top of your page and select BookMe.



The BookMe calendar will show you available Vacation Care activities at the service your child/ren attend, and what places are available.

BookMe				Manly Vale Vacation Care		✓ VAC EVENTS	C
					Available	e Events Filter 🔻	
Events						< Mar 2020 搅 🗲	Click here
Mon	Tue	Wed	Thu	Fri	Sat	Sun	correct
24	25	26	27	28	29	01	month for school holidays
02	03	04	05	06	07	08	
09	10	11		10	14	15	
07	10	11		13	14	13	
16	17 07:30am - 06:00pm • TEST TUESDAY - Manly Vale	18	19	20	21	22	

Note: If certain days appear as blank, then that means there is no Vacation Care Event available for that date.

- Closed BookMe Events will be grey in colour
- Available BookMe Events will be light blue
- BookMe Events you've already opted to Participate in will be orange

## Booking

To book a program:

1) If you have several children under your citizen profile, select the specific child you want to book.

Hub <b>Hello</b>		1 Hi Mother!		
My Family Nother Btwo Bone	st	northern beaches council		
<ol> <li>Click the calendar icon to select the specific month you want to book your child in.</li> </ol>	TEST TUESDAY - Mar March 17 2020, 07:30am	Ny Vale × 06:00pm		
<ol> <li>Select a particular day to view information about the program for that day.</li> </ol>	Fee: \$72 Capacity: 2	Available: 2		
4) Click on 'Participate' to book the day.	99422312 vacationcare@northernbeaches.nsw.gov.au			
	07:30am - 06:00pm • TEST TUESDAY - Maniy Vale	17		
	24 25	26		

# If you wish to select another day for the same child, just click on that day and click on 'Participate', before you Checkout.

5) If you have more than 1 child attending that service, you can opt to 'Click to add another child' to that same Event, once you've pressed the Participate button. This option will be viewable underneath the calendar of Events.

30	31	01	02	03	04	05
Book in: Btw	o Test 🛛 🛞 Click to	add another child 🕀			Cancel	Checkout

6) To select another vacation care centre, click on the drop down arrow to select the other service:



7) Click 'Checkout' once you are satisfied with all the bookings you have selected for your child/ren.

## Checkout

To confirm bookings:

1) Once you click 'Checkout', you will be directed to the 'Checkout' page. It will show you what days your child is booked in and a breakdown of what the 'Fee Payable' amount consists of, including any estimated subsidies.

Book in: Click to add another child (*)	CONTINUE BOOKING >		
Manly Vale Vacation Care			
EVENT DETAILS	\$72.00		
TEST TUESDAY - Manly Vale	, 2.0		
Tuesday Mar 17 2020, 07:30am - 06:00pm	TOTAL AMOUN	AL AMOUNT DUE	
only for testing purposes	Total Fee	\$72.00	
Fee: <b>\$72</b>	Estimated Subsidies		
Available: 2/2	CCS ACCS	(\$0.00) (\$0.00)	
	Fee Payable	\$72.00	
TERMS AND CONDITIONS	Amount to be paid	7.20	
I agree to the following terms and conditions of booking:	Fee payable		
Please accept the terms and conditions to proceed with Checkout	Portion of fee payable	0	

2) You will first need to agree to any set Terms and Conditions before you will be able to click on the 'Confirm Bookings' button.

Note: Click on the link beside the check box to read the Terms and Conditions.

3) Once you click on 'Confirm Bookings', this validation message will appear:



#### 4) A booking confirmation will also be emailed to you

----Original Message-----From: <u>HubHello</u> <communications@hubworks.com.au> Manly Vale Vacation Care - Booking Confirmation

Dear Mother Test,

Thank you for your booking.

Please view the confirmed day(s) your child(ren) are booked in for.

17/03/2020 - TEST TUESDAY - <u>Btwo</u> Test | Kind regards, Manly Vale Vacation Care

\*This communication has been created by Manly Vale Vacation Care. For any responses, simply hit 'reply' and this email will be directed to Manly Vale Vacation Care.



#### Don't forget to log out at the end of the process: